



## Police & Security

### Maintaining Professional Standards



Police &  
Security

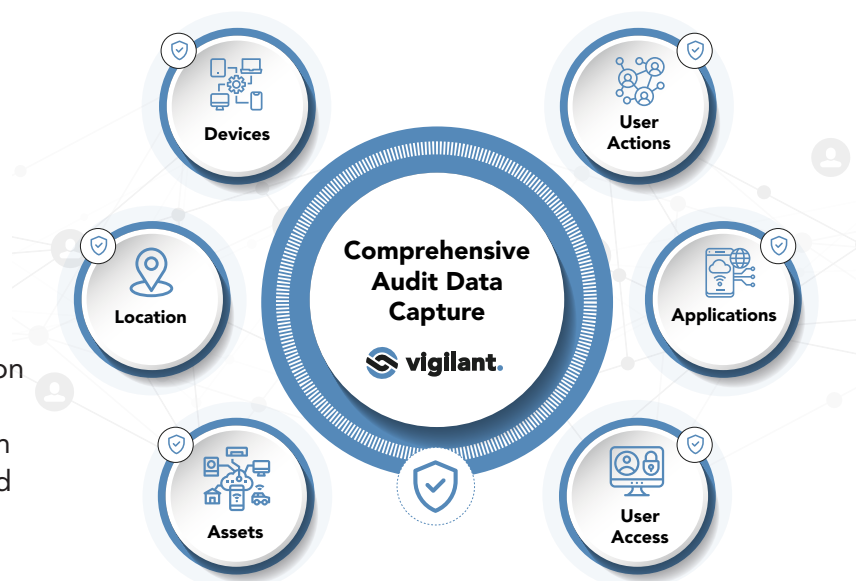
VigilancePro is used extensively by Police and other security agencies for Lawful Business Monitoring (LBM) and ensuring adherence to Professional Standards Guidelines.

Sometimes referred to as Protective Monitoring or Insider Threat Management & Audit Software (ITMAS), the VigilancePro Lawful Business Monitoring solution monitors the activities of officers and staff while using corporate systems and devices; understands the context of their actions; and provides a holistic view of activity so that breaches of policies can be quickly identified, investigated and appropriate action taken by Professional Standards teams.

## VigilancePro in Operation

Seeing all that the user sees and all that the user does.

VigilancePro monitors all user activity on end-point devices. In simple terms, VigilancePro “sees what the user sees and what the user does” at the point of interaction and in real-time. Monitoring, recording and analysis is persistent regardless of connection status, allowing for retrospective visibility and auditing if a device is temporarily offline.



Monitor all user activity in real-time regardless of device, system or application

Capture a complete user-centric audit trail of officer & staff actions

Enable context-based policies or responses to be automatically applied

Apply trigger-based logging so that specific actions or events can instigate or increase activity audit for a specific user

Easily cross reference LBM audit data with information from other applications to enable more proactive monitoring measures and tighter governance

# Designed for ease of use and control by Professional Standards Analysts, Investigators & Digital Exploitation Teams

VigilancePro is designed to ease and speed up the analysis and investigation of officer and staff activities. Professional Standards teams no longer need to manually extract, amalgamate and interpret audit logs from disparate applications or rely upon IT department resources for access to system data.

With real-time reviewing of activity and the ability to set automated triggers and alerts along with easier cross-system data analysis, VigilancePro supports more proactive identification and investigation of breaches of Force policy.

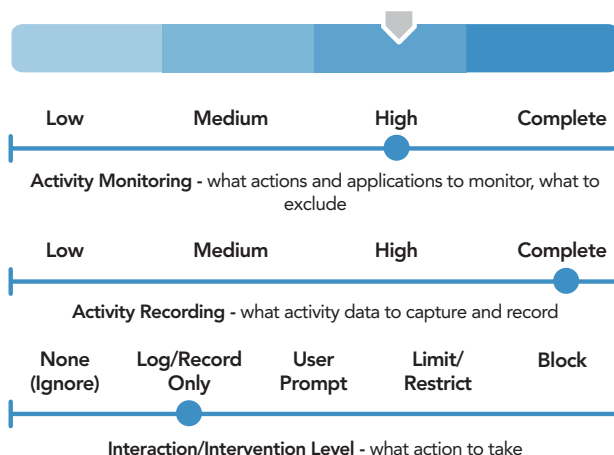
- + Information on activities, content and location is gathered from all devices and applications across the organisation and combined into a single user-centric view to give better understanding of the context of actions
- + Data is held and reported on through a single tool that provides an intuitive, easy-to-use and consistent means of reviewing activities
- + Flexible dashboards allow activities of potential concern to be automatically highlighted and for all events to be searched, queried or reported upon for ease of investigation
- + User activity monitoring and audit data recording levels can be applied, changed, and higher levels initiated at any time for individuals under active investigation
- + Integration with data from other Force applications and system audit logs is supported, enabling sophisticated cross-referencing of information for more proactive identification of potential breaches of Force policies and undesirable behaviour
- + Comprehensive access controls and system audit reporting ensure that viewing of any or all information is restricted to designated, authorised users and that full accountability is maintained

The image displays four overlapping screenshots of the VigilancePro LBM Reporting interface. The top-left screenshot shows the login page with 'Authentication options' and a 'Log in' button. The top-right screenshot shows the 'Android devices' dashboard with filters for 'All others' and a table of device events. The bottom-left screenshot shows the 'Windows users' dashboard with filters for 'All others' and a table of user events. The bottom-right screenshot shows the 'Location tracker' dashboard with fields for Co-ordinates, Geo hash, and a map view.

# VigilancePro for Powerful, Proportionate Lawful Business Monitoring

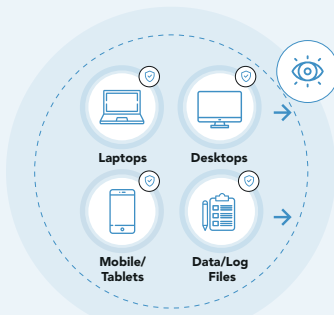
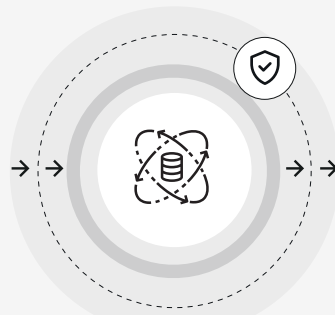
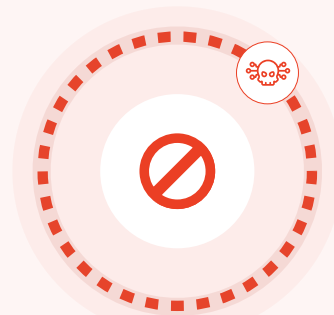
VigilancePro enables each Force to implement the nature and extent of activity capture that is appropriate for their organisation; taking into consideration the need for Lawful Business Monitoring measures to be both effective and proportionate in relation to staff privacy.

With VigilancePro, monitoring and audit policies can be easily amended through configuration to ensure that the solution continues to meet the organisation's needs as requirements evolve.



## VigilancePro

Effective, proportionate Lawful Business Monitoring tailored to your Force's specific requirements.

See	01.	Analyse	02.	Respond	03.
<ul style="list-style-type: none"> <li>+ Multiple Endpoints</li> <li>+ Across Fixed and Mobile device estates</li> <li>+ Holistic, user-centric audit capture</li> <li>+ Combine data from other systems for greater context</li> </ul> 		<ul style="list-style-type: none"> <li>+ Apply Policies</li> <li>+ Fully Configurable</li> <li>+ Proportionate</li> <li>+ Manage Centrally</li> </ul> 		<ul style="list-style-type: none"> <li>+ Act in Real-time</li> <li>+ Uplift monitoring levels on the fly</li> <li>+ Fully Customised Reporting</li> <li>+ More Proactive Governance</li> </ul> 	

All hosting options are available including security-accredited cloud and full Software-as-a-Service (SaaS) offerings.